



# **B-Trust Certification services**

Information about  
the owner of personal data





- 1) The personal data that you have provided to BORICA AD will be stored and processed solely for the purposes of the BORICA AD provided certification services for the issuance, maintenance and management of qualified certificates for electronic signature and other certification, information, cryptographic and consulting services in accordance with the requirements of the Law on electronic documentation and electronic certification services, the current regulatory framework and on grounds Article 6, paragraph 1, letter "b" and "c" of Regulation 2016/679 of the EP (GDPR)
- 2) The processing of personal data may include conducting preliminary checks in national registers and reliable sources.

In this regard, BORICA AD undertakes:

- To create, maintain and archive all information related to the request for issuance, renewal, suspension / resumption and termination of certificates and the complete document flow between BORICA AD and the customer on paper or in electronic form;
  - Keep archive in a format that allows playback and recovery
  - Keep the archive for 10 years after you stop using the service.
  - The data submitted for a request for the issuance of an electronic signature, which has not been realized, are stored until 3 months after the submission of the application, after which they are deleted
- 3) Your personal data can be provided by:
    - Checks on Supervisory Authority - the Personal Data Protection Commission;
    - Audits of external and internal auditors to demonstrate compliance with standards, laws, regulations, regulations and other regulatory requirements expressly required for the realization of the business processes of BORICA AD;
    - Providing to third parties where this is legally and explicitly required;
    - Providing to third parties when necessary to verify the user's identity in an electronic environment.
  - 4) You have the right to require BORICA AD to correct or restrict the processing of your personal data or to object to the processing of such data.
  - 5) You have the right to require BORICA AD to erase without undue delay your personal data, which will be performed by BORICA AD if the conditions of Article 17 of Regulation 2016/679 of the EP are applicable.
  - 6) You have the right to receive your personal data in the appropriate order and upon request as specified in paragraph 9 below.
  - 7) You have the right of portability for your personal data, if applicable, in accordance with Article 20 of Regulation 2016/679 of the EP
  - 8) You have the right to be informed of the corrections made erasure and restriction in the processing of your personal data if you explicitly request it.



- 9) You have the right to appeal to the Supervisory Authority - the Personal Data Protection Commission in respect of your personal data you have provided to BORICA AD.
- 10) You may submit your claims to BORICA AD in writing - either in paper form or by e-mail, using the following contact points:
  - Mailing address: Sofia 1612, 41 Tzar Boris III blvd.
  - E-mail: [office@borica.bg](mailto:office@borica.bg)Upon filing a written request, you should undoubtedly verify your identity and the possession of the identifier with which you are registered for the use of the services.
- 11) For assistance on this information and Regulation 2016/679 of the EP you can contact data protection officer in BORICA:
  - Name: Nikolay Tsvetkov
  - E- mail: [DPO@borica.bg](mailto:DPO@borica.bg)